

My Venue Ordering Guide

Kraken Credit

Placing an order using Kraken Credit

1. Login to your **MyVenue** account.
2. Select the Kraken Game you would like to place an order for.

09/21/2024 Grupo Firme

Saturday, September 21, 2024 at 8:00 PM PDT

TC03B

09/22/2024 Preseason: Seattle Kraken vs. Calgary Flames

Sunday, September 22, 2024 at 7:00 PM PDT

TC03B

09/24/2024 Elevation Worship & Steven Furtick

Tuesday, September 24, 2024 at 7:00 PM PDT

TC03B

09	10	11	12	13	14	15
16	09/17/2024 S...	09/18/2024 F...	09/19/2024 F...	09/20/2024 K...	09/21/2024 ...	09/22/2024 P...
23	09/24/2024 E...	09/25/2024 C...		09/27/2024 P...	09/28/2024 C...	
30	10/01/2024 T...	10/02/2024 P...				

3. Click through the categories and select the menu items you would like to add.
4. Click Review Order in the top right corner of the screen.

Order: 09/22/2024 Preseason: Seattle Kraken vs. Calgary Fla...
Order#: 932

0 Day(s) 2 Hrs 26 Min 28 S Close

FOR THE GRAZERS

GREENS

RAW BAR

SEATTLE FARE

MAINS

MACARONI + CHEESE

Tillamook Cheddar Cheese Sauce | Cavatappi Noodles | Crumb Topping

\$114

ORDER

MACARONI + CHEESE + BUFFALO CHICKEN

Beecher's Flagship Cheese | In House Goat Cheese Crispy Sourdough Breadcrumbs | Crispy Buffalo Chicken

\$174

ORDER

Summary

[REVIEW ORDER](#)

Vietnamese Spring Rolls	×
⊖ 1 ⊕	\$124
Chips + Salsa	×
⊖ 1 ⊕	\$62
Royal Ranch Petite Tender Hanger Steak	×
Frites	×
⊖ 1 ⊕	\$260
The Candy Bar	×
⊖ 1 ⊕	\$54
PNW Smoked Salmon Flight	×
⊖ 1 ⊕	\$148
Enhancement- Crispy Sesame Garlic Tofu	×
⊖ 1 ⊕	\$60
Enhancement- Draper Valley Organic Grilled Chicken	×
⊖ 1 ⊕	\$64
Asian Chili Cucumber Salad	×
⊖ 1 ⊕	\$64

5. Begin to answer required questions.
6. When you get to “How will you be paying for add-ons?” There will be a drop-down selection for you to choose from.

If you choose more than one option, please specify how you would like your add-ons split based off your selections in the notes section.

- a. **Credit Card On File-** If you would like to use your saved card on file. *(If you do not have a saved card on file, you can add a card on the checkout out page!)*
- b. **Will Provide Card At Event** – If you are bringing a card with you to present to the suite attendant.
- c. **Kraken Credit (Kraken Games ONLY)-** If you would like to utilize your Kraken Credit.
 - i. Not applicable for any event other than Kraken Games.
- d. **Escrow Account-** Select only if you currently have an escrow account set up with us.
 - i. If you are interested in setting this up, please reach out to us at climatepledgearenasuities@delawarenorth.com!
- e. **N/A-** If none of these options apply to how you will be closing your add-ons, please specify in the Notes section your form of payment.
 - i. If you would like to split your check and you have selected **N/A**, please specify split in the Notes section.

Order: 09/22/2024 Preseason: Seattle Kraken vs. Calgary Fla...

0 Day(s) 0 Hrs 45 Min 10 S Close

[Review Order](#)

[CONTINUE SHOPPING](#)

Item(s)

Vietnamese Spring Rolls

⊖ 1 ⊕

\$124

Chips + Salsa

⊖ 1 ⊕

\$62

Enhancement- Crispy Sesame Garlic Tofu

⊖ 1 ⊕

\$60

Enhancement- Draper Valley Organic Grilled Chicken

⊖ 1 ⊕

\$64

PNW Smoked Salmon Flight

⊖ 1 ⊕

\$148

Asian Chili Cucumber Salad

⊖ 1 ⊕

\$64

The Candy Bar

⊖ 1 ⊕

\$54

Royal Ranch Petite Tender Hanger Steak Frites

⊖ 1 ⊕

\$260

Question(s)

Will there be a Host present? If so, what is their name? *

Natalye William

Who can add to the tab? (Only Host or No One) *

How will you be paying for add-ons?

Name and Last 4 digits on card you use for add-ons, if applicable. *

Would you like to leave gratuity? If so, list amount, name and last 4 digits of card to utilize. (Ex., 20% Jane Johnson x0000) *

Notes

Subtotal 836.00

Administration Fee 175.56

CHECKOUT

- ☐ Credit Card On File
- ☐ Will Provide Card At Event
- ☒ Kraken Credit (Kraken Games ONLY)
- ☐ Escrow Account
- ☐ N/A

7. Proceed to answer the next couple of questions.
 - a. If question #4 does not apply to you based off your selections from question #3, please type N/A.
8. Following the required questions, you will see the **Notes** section. Here, you will type any details that your suite attendant needs to know like, check splits, specific notes for your suite, etc. Otherwise, you can leave blank. The **Notes** section is not required.

Order: 09/22/2024 Preseason: Seattle Kraken vs. Calgary Fla...

0 Day(s) 0 Hrs 43 Min 4 S
Close

Review Order

< CONTINUE SHOPPING

Item(s)		
Vietnamese Spring Rolls	x	
⊖ 1 ⊕		\$124
Chips + Salsa	x	
⊖ 1 ⊕		\$62
Enhancement- Crispy Sesame Garlic Tofu	x	
⊖ 1 ⊕		\$60
Enhancement- Draper Valley Organic Grilled Chicken	x	
⊖ 1 ⊕		\$64
PNW Smoked Salmon Flight	x	
⊖ 1 ⊕		\$148
Asian Chili Cucumber Salad	x	
⊖ 1 ⊕		\$64
The Candy Bar	x	
⊖ 1 ⊕		\$54
Royal Ranch Petite Tender Hanger Steak Frites	x	
⊖ 1 ⊕		\$260

Question(s)

Will there be a Host present? If so, what is their name? *
Natalye William

Who can add to the tab? (Only Host, Anyone, or No One) *
No One

How will you be paying for add-ons? *
Kraken Credi...

Name and Last 4 digits on card you would like to use for add-ons, if applicable. *
N/A

Would you like to leave gratuity? If so, list amount, name and last 4 digits of card to utilize. (Ex., 20% Jane Johnson x0000) *
24% Natalye W

Notes

Subtotal
836.00

Administration Fee
175.56

CHECKOUT

9. Once you have reviewed your order, select **Checkout**.
10. If you need to go back and adjust your order, questions, or notes, select **< Continue Shopping** in the top right corner.

11. On the **Checkout** page, you will use the drop-down menu to select the **Contact** for the order.
- The **Contact** selected will receive the email confirmation of the pre-order you placed and the final bill at the end of the event.

Order: 09/22/2024 Preseason: Seattle Kraken vs. Calgary Fla...

0 Day(s) 0 Hrs 41 Min 55 S Close

< CONTINUE SHOPPING

Contact

Natalye Williams

Payment Method

☐ Card ☒ Account ☐ Pay Later

Account *

Select an Account

PLACE ORDER

12. Next, choose your **Payment Method**, then proceed to the drop down associated with chosen method.

- Card-** From drop-down, select any card you have on file, or you can add a card.
- Account-** From drop-down, select your Kraken Credit account.
 - The 21-digit number to the left is your Kraken Credit account number and the same number you use to check your account balance in the Kraken Credit Balance portal through Givex.
 - To the right you will see your suite number, i.e., TC03B Kraken Credit.

Contact

Natalye Williams

Payment Method

☐ Card ☒ Account ☐ Pay Later

Account *

Select an Account

Card #	Name
603628421672320764249	TC03B Kraken Credit

PLACE ORDER

- 13. Select your Kraken Credit account.
- 14. Select **Place Order**.

Order: 09/22/2024 Preseason: Seattle Kraken vs. Calgary Fla...

0 Day(s) 0 Hrs 19 Min 58 S Close

Contact

Natalye Williams

Payment Method

☐ Card

☒ Account

☐ Pay Later

Account *

603628421672320764249(TC03B Kraken Credit)

CONTINUE SHOPPING

PLACE ORDER

- 15. An email confirmation will be sent to the contact you selected.
- 16. The system will return you to the home page and you will see your order total next to the game you placed an order for.

09/21/2024 Grupo Firme

Saturday, September 21, 2024 at 8:00 PM PDT

TC03B

09/22/2024 Preseason: Seattle Kraken vs. Calgary Flames

Sunday, September 22, 2024 at 7:00 PM PDT

TC03B

\$1116.26

09/24/2024 Elevation Worship & Steven Furtick

Tuesday, September 24, 2024 at 7:00 PM PDT

TC03B

09/25/2024 Childish Gambino

Wednesday, September 25, 2024 at 7:00 PM PDT

09	10	11	12	13	14	15
16	17	18 09/18/2024 F...	19 09/19/2024 F...	20 09/20/2024 K...	21 09/21/2024 ...	22 09/22/2024 P..
23	24 09/24/2024 E...	25 09/25/2024 C...	26	27 09/27/2024 P...	28 09/28/2024 C...	29
30	01 10/01/2024 T...	02 10/02/2024 P...	03	04	05	06

- 17. If you are still within order cut-off:
 - a. You can go back and edit your order by selecting the **pencil** icon.
 - b. You can delete an entire order.

Thank you for joining us for another season! We look forward to hosting you.
Let’s Go Kraken!!