

My Venue Ordering Guide

Suite F&B Credit

Placing an order using Suite F&B Credit

1. Login to your **MyVenue** account.
2. Select the event you would like to place an order for.

09/21/2024 Grupo Firme

Saturday, September 21, 2024 at 8:00 PM PDT

TC03B

09/22/2024 Preseason: Seattle Kraken vs. Calgary Flames

Sunday, September 22, 2024 at 7:00 PM PDT

TC03B

09/24/2024 Elevation Worship & Steven Furtick

Tuesday, September 24, 2024 at 7:00 PM PDT

TC03B

09	10	11	12	13	14	15
16	09/17/2024 S...	09/18/2024 F...	09/19/2024 F...	09/20/2024 K...	09/21/2024 ...	09/22/2024 P...
23	09/24/2024 E...	09/25/2024 C...		09/27/2024 P...	09/28/2024 C...	
30	10/01/2024 T...	10/02/2024 P...				

3. Click through the categories and select the menu items you would like to add.
4. Click Review Order in the top right corner of the screen.

Order: 09/22/2024 Preseason: Seattle Kraken vs. Calgary Fla...
Order#: 932

0 Day(s) 2 Hrs 26 Min 28 S Close

FOR THE GRAZERS

GREENS

RAW BAR

SEATTLE FARE

MACARONI + CHEESE

MACARONI + CHEESE + BUFFALO CHICKEN

Tillamook Cheddar Cheese Sauce | Cavatappi Noodles | Crumb Topping

Beecher's Flagship Cheese | In House Goat Cheese Crispy Sourdough Breadcrumbs | Crispy Buffalo Chicken

\$114

ORDER

\$174

ORDER

Summary

> REVIEW ORDER

Vietnamese Spring Rolls

⊖ 1 ⊕

\$124

Chips + Salsa

⊖ 1 ⊕

\$62

Royal Ranch Petite Tender Hanger Steak

Frites

⊖ 1 ⊕

\$260

The Candy Bar

⊖ 1 ⊕

\$54

PNW Smoked Salmon Flight

⊖ 1 ⊕

\$148

Enhancement- Crispy Sesame Garlic Tofu

⊖ 1 ⊕

\$60

Enhancement- Draper Valley Organic Grilled Chicken

⊖ 1 ⊕

\$64

Asian Chili Cucumber Salad

⊖ 1 ⊕

\$64

5. Begin to answer required questions.
6. When you get to “How will you be paying for add-ons?” There will be a drop-down selection for you to choose from.

If you choose more than one option, please specify how you would like your add-ons split based off your selections in the notes section.

- a. **Credit Card On File**- If you would like to use your saved card on file. *(If you do not have a saved card on file, you can add a card on the checkout out page)*
- b. **Will Provide Card At Event** – If you are bringing a card with you to present to the suite attendant.
- c. **Suite F&B Credit**- If you would like to utilize your Suite F&B Credit.
 - i. **Applicable for ALL events.**
- d. **Escrow Account**- Select only if you currently have an escrow account set up with us.
 - i. If you are interested in setting this up, please reach out to us at climatepledgearenasuites@delawarenorth.com!
- e. **N/A**- If none of these options apply to how you will be closing your add-ons, please specify in the Notes section your form of payment.
 - i. If you would like to split your check and you have selected **N/A**, please specify split in the Notes section.

Review Order

CONTINUE SHOPPING

Item(s)

Select to update delivery times

Souvenir Popcorn Tin 1	Select Delivery Time	\$74.00
The 7 Layer Spread 1	Select Delivery Time	\$100.00
Mediterranean Crudite 1	Select Delivery Time	\$109.00

Question(s)

Will there be a Host present? If so, what is their name?

Who can add to the tab? (Only Host, Anyone, or No One)

How will you be paying for add-ons?

Suite F&B Credit (Kraken ...

☐ Credit Card On File
☐ Will Provide Card At Event
☒ Suite F&B Credit (Kraken Credit)
☐ Escrow Account
☐ N/A

If applicable, what is the name and last 4 digits on the card you would like to use for add-ons?

Would you like to leave gratuity? If so, list amount, name and last 4 digits of card to utilize: (Ex., 20% Jane Johnson x0000) *

Would you like the Sweet Rides Ice Cream Tricycle to stop by your suite? *Ice creams will be added to your preorder*

Notes

Subtotal	283.00
Administration Fee	59.43
Sales Tax	36.13
Total	378.56

CHECKOUT

7. Proceed to answer the next couple of questions.
 - a. If question #4 does not apply to you based off your selections from question #3, please type N/A.
8. Following the required questions, you will see the **Notes** section. Here, you will type any details that your suite attendant needs to know like, check splits, specific notes for your suite, etc. Otherwise, you can leave it blank. The **Notes** section is not required.

Review Order

Item(s)

Select to update delivery times

Souvenir Popcorn Tin

1

Select Delivery Time

\$74.00

The 7 Layer Spread

1

Select Delivery Time

\$100.00

Mediterranean Crustie

1

Select Delivery Time

\$109.00

Question(s)

Will there be a Host present? If so, what is their name?

Natalye Williams

Who can add to the tab? (Only Host, Anyone, or No One)

Only Host

How will you be paying for add-ons?

Suite F&B Credit (Kraken ...

If applicable, what is the name and last 4 digits on the card you would like to use for add-ons?

Natalye Williams x0000

Would you like to leave gratuity? If so, list amount, name and last 4 digits of card to utilize. (Ex., 20% Jane Johnson x0000) *

20% - Natalye Williams x

Would you like the Sweet Rides Ice Cream Tricycle to stop by your suite? *Ice creams will be added to your preorder*

No

Notes

Subtotal

283.00

Administration Fee

59.43

Sales Tax

36.13

Total

378.56

CHECKOUT

CONTINUE SHOPPING

9. Once you have reviewed your order, select **Checkout**.
10. If you need to go back and adjust your order, questions, or notes, select **< Continue Shopping** in the top right corner.
11. On the **Checkout** page, you will use the drop-down menu to select the **Contact** for the order.
 - a. The **Contact** selected will receive the email confirmation of the pre-order you placed and the final bill at the end of the event.

Order: 09/22/2024 Preseason: Seattle Kraken vs. Calgary Fla...

0 Day(s) 0 Hrs 41 Min 55 S

Close

Contact

Natalye Williams

Payment Method

Card

Account

Pay Later

Account *

Select an Account

CONTINUE SHOPPING

PLACE ORDER

12. Next, choose your preferred **Payment Method**, then proceed to the drop down associated with chosen method.
 - a. **Card**- From drop-down, select any card you have on file, or you can add a card.
 - b. **Account**- From drop-down, select your Suite F&B Credit account.
 - i. The 21-digit number to the left is your Suite F&B Credit account number and the same number you use to check your account balance in the Credit Balance portal through Givex.
 - ii. To the right you will see your suite number, i.e., TC03B Suite F&B Credit.

Contact

Natalye Williams

Payment Method

☐ Card
 ☒ Account
 ☐ Pay Later

Account *

603628421672320764249(TC03B Suite F&B Credit (Kraken Credit))

Card #	Name	Balance
603628421672320764249	TC03B Suite F&B Credit (Kraken Credit)	\$ 0.00

13. Select your Suite F&B Credit account.
14. Select **Place Order**.

Contact

Natalye Williams

Payment Method

☐ Card
 ☒ Account
 ☐ Pay Later

Account *

603628421672320764249(TC03B Suite F&B Credit (Kraken Credit))

Payment Note

PLACE ORDER

15. If you have any payment notes on how you would like your check split, please do so in the Payment Notes section below Payment Method.
16. An email confirmation will be sent to the contact you selected.
17. The system will return you to the home page and you will see your order total next to the game you placed an order for.

09/21/2024 Grupo Firme

📅 Saturday, September 21, 2024 at 8:00 PM PDT

TC03B

09/22/2024 Preseason: Seattle Kraken vs. Calgary Flames

📅 Sunday, September 22, 2024 at 7:00 PM PDT

TC03B

\$1116.26

09/24/2024 Elevation Worship & Steven Furtick

📅 Tuesday, September 24, 2024 at 7:00 PM PDT

TC03B

09/25/2024 Childish Gambino

📅 Wednesday, September 25, 2024 at 7:00 PM PDT

09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	01	02	03	04	05	06

18. If you are still within order cut-off:

- You can go back and edit your order by selecting the **pencil** icon.
- You can delete an entire order.

You are all set to use your Suite F&B Credit year-round, for all events! If you have any questions or need additional assistance, please feel free to give us a call or email.